



Pediatric Therapy Clinic • Speech-Language • Occupational • Aquatic Therapy •

The Suites • 4001 Raphune Hill • Unit 206 • Suite 4-5 • St. Thomas, VI • 00802

Payment Policy & Fee Schedule

Thank you for choosing our private practice to serve you. We are committed to providing you with the highest quality care. Please know that the timely payment of your bill is an integral part of our service and as such, this payment policy is an agreement between you and Play OnWords Therapeutic Services, LLC for payment of services provided. By signing this policy, you are agreeing to pay for services provided to you or your family member. As a client of Play OnWords Therapeutic Services, LLC you are required to carefully review and sign our payment policy.

All therapy fees (including session fees and/or co-pays, if applicable) are due at the time of service. As per our contract with each individual health insurance company, it is illegal for Play OnWords Therapeutic Services, LLC to waive or adjust copayments for any reason.

We accept the following payment methods at this time: Credit Cards via IVY PAY, cash, or direct deposit.

We will provide you with an invoice outlining the services rendered and the amount charged upon request.

Name of Client: _____

Date of Birth: _____

Please read and check all boxes to acknowledge understanding and the sign below:

- I understand that I am responsible for all costs / fees that any third-party payer (ex. insurance company, private school, etc.) does not cover. In the event that a third-party payer source determines that rendered therapy services are “not covered” or otherwise denied, I will be responsible for all outstanding charges. I understand that I will be billed accordingly and will be responsible for immediate payment. I also understand that Play OnWords Therapeutic Services, LLC will not become involved in disputes between you and your third-party source regarding uncovered charges or reasons for denial.

- I understand that if fees are not paid in full, treatment sessions may be postponed or cancelled until payment is received.

- I understand that I am responsible for all legal and collection fees, which Play OnWords Therapeutic Services, LLC may incur if payment is not made in accordance with the terms and conditions herein.
- I understand that refunds will be issued only in instances of overpayment. All refunds will be processed within one week after the overpayment is discovered on the client's bill or at the time the refund is requested. Refunds for payments made with a credit card will be credited back to the credit card used, all other refunds will be issued by a check. Client's who used a third-party source will not be issued a refund until full payment is received from the appropriate source.
- I, understand that all cancellations require 24 hours notice and that there will be a \$50 charge for any cancellations made in less than 24 hours. This charge is my sole responsibility and will not be covered by a third-party source.
- I, _____, (client / guardian name) understand the payment policy and the risks of not adhering to it.

Print Name of Client

Date of Birth

Signature of Client, Guardian or Responsible Party

Relationship to Client

Private Practitioner / Witness

Date